DBA Global Pty Ltd (DBA) provides online education in Australia, offering education to a global audience.

**Disclaimer**

DBA strives to ensure that all information and content on our website, in our courses, and in course materials are accurate and up-to-date. However, we do not guarantee the accuracy, reliability, or currency of the materials or information we provide.

DBA gives no warranty, makes no representation, and assumes no liability, whether direct or indirect, for the accuracy, completeness, or usefulness of any information, content, courses, or course materials provided by us.

The courses, course materials, and information provided by DBA are not intended to constitute professional advice. DBA accepts no responsibility and makes no representations, whether express or implied, regarding the accuracy or reliability of any course material, course, or information provided by us.

Except as required by law, we do not accept responsibility for the consequences of, or any reliance that any person may place on, any course material, course, or information supplied by DBA.

DBA will not be liable for any loss or damage (including direct, consequential, or economic loss or damage) resulting directly or indirectly from the use of course materials, information, or courses provided by DBA.

**Acknowledgment Release and Waiver**

By participating in any course offered by DBA, you acknowledge and agree to the terms of the disclaimer set out above. You also acknowledge that any course offered by DBA will not lead to formal accreditation, certification, or qualification and may not be recognised as prior learning for any other accreditation, certification, or qualification.

You waive any right to make any claim against DBA or any of its directors, officeholders, employees, or contractors regarding any information, course, or course materials provided to you or upon which you may have relied.

You agree not to commence any proceedings or take any action to enforce or maintain any claim against DBA or any of its directors, officeholders, employees, and contractors.

You agree to indemnify DBA and each of its directors, officeholders, employees, and contractors against any liability, loss, or costs arising from any breach by you of this agreement.

"Claim" means any claim, action, proceeding, or entitlement, whether past, present, or future, whether known or unknown, which you or any other person has or might have under or arising out of or in any way connected to a contract or other arrangement with us.

"Us/we/our" refers to DBA Global Pty Ltd Pty Ltd ABN 73 656 772 048. Users of this website are directed to the Privacy & Security Notice.

**Enrolment Agreement**

As an DBA student, you:

Acknowledge and confirm your acceptance of DBA’s “Terms and Conditions.”
Agree to abide by and adhere to DBA’s “Terms and Conditions” at all times.

Understand the responsibilities associated with course fees and payment plan requirements.

**Course Materials and Resources**

Courses are provided in an online learning environment and may not be downloadable. The content in the online course materials, including copyright and all other intellectual property contained therein, remains the property of DBA. Course materials and assessments are subject to change. Course access is granted for lifelong learning. Course study hours are estimates only.

Course materials are provided online via our award-winning Learning Management System (LMS) 24/7. Course materials include online resources such as interactive and written learning content, videos, quizzes, and assessments. The LMS may occasionally be unavailable during scheduled maintenance.

**Assessment and Quizzes**

Assessments are included in courses that lead to a certificate of completion, information about a skill set, but do not provide a pathway qualification as nationally recognised training unless explicitly noted. Quizzes are included in most courses to ensure confirmation of learning outcomes.

**Course Withdrawal and Refunds**

Refund Eligibility
You are eligible for a full refund of fees paid under the following conditions:

* Course Cancellation: If DBA Global Pty Ltd cancels your nominated course before you have logged in to the system, you are entitled to a full refund.
* Cooling-Off Period: If you choose to cancel your enrolment within the 7-day cooling-off period, you are entitled to a refund, minus a $50 administrative fee (to cover processing and set up costs we incur).

Additional fees incurred through late or failed payments via our payment plan providers such as, (Debit Success, Student Pay) must still be paid in full. To withdraw from a course, you must submit a formal request via the "Request to Withdraw" form.

Requesting Withdrawal After the Cooling-Off Period
Refunds are not offered beyond the 7-day cooling-off period due to the significant intellectual property and goodwill associated with our courses. If you have further questions, feel free to contact us. If you are outside the cooling-off period, we don not offer any transfers or refunds.

**Course Commencement**

Unless otherwise agreed, the course commencement date will be the date of issuance of a username and password for online course access.

**Course Changes and Updates**

DBA is dedicated to providing students with the most current and relevant information. Therefore, we may periodically update, change, or amend our courses to ensure they remain up-to-date and aligned with industry standards.

**Course Transfer**

Course transfers are permitted if you wish to withdraw from studies and can find a replacement, subject to DBA’s “Terms and Conditions.”

Course transfer applications will be processed in accordance with DBA’s “Terms and Conditions.” Processing times for course transfers may take between 7 to 20 business days.

**Credit Voucher**

All credit vouchers/discount coupons have the following conditions of use:

Not eligible for cash redemption. Valid for one year unless otherwise stated from the date of issue Not valid with any other voucher/coupon. One voucher/coupon is valid for use for one course.

**Fees and Charges**

By enrolling in the course, you agree to pay the course fees (plus applicable surcharges) using the payment method you selected under the course enrolment agreement. You are required to pay the total amount of the course fees even if you do not complete your course.

Student fees will include the necessary e-learning resources, such as online interactive resources, online PDFs, or workbooks, depending on the course of study chosen.

**Personal Information**
To conduct its proper business and as required under the Education Act 2013 and other laws, regulations, and contractual agreements by which it is bound, DBA may use the student information it holds and may disclose personal information to external agencies such as government departments, bodies responsible for course moderation and professional accreditation or membership and debt collection agencies. Such agencies include, but are not limited to:

* Relevant professional bodies
* Course moderation or accreditation bodies

**Student Obligations**

Students studying with DBA MUST adhere to the following:

* Provide correct and up-to-date information and details
* Participate responsibly and ethically with all students, mentors, and staff Be respectful at all times
* Use the LMS according to study requirements
* Contact student support services for assistance as required
* Reach out to mentors for assistance when needed
* Participate in online study forums if able
* Respect administrative processing times where applicable

**Students MUST NOT:**

* Post false or misleading comments on the LMS
* Provide false or misleading information to student support, mentors, and staff
* Be defamatory to other students, mentors, and staff
* Post false or misleading comments on social media, including but not limited to Facebook, Instagram, and TikTok
* Use abusive language, either verbally or in writing, towards students, mentors, and staff
* Claim credit for another person’s work

**Student Conduct**

Respectful and professional conduct toward our staff and mentors is essential. We are committed to addressing and resolving any issues you may encounter; however, any form of abuse toward our team members will not be tolerated. In cases of abusive behaviour, we reserve the right to cancel your course enrolment and remove you from the learning platform.